



**SACRAMENTO REGIONAL TRANSIT DISTRICT
invites applications for the position of:**

Operator (Elk Grove Service)

SALARY:	\$20.54 Hourly
DEPARTMENT:	Elk Grove Service
OPENING DATE:	02/01/23
RECRUITMENT TYPE:	Internal/External
DESCRIPTION:	

***Incentive Bonuses Available!**

\$1000 - In the first or second pay period after possessing the required Commercial Driver's License (CDL)

\$1000 - At the completion of the probation

Operates coaches in the Elk Grove Service Area ensuring safe and timely transport of passengers by inspecting coaches, maintaining designated route schedules, assisting passengers, and completing required reports. Elk Grove Service Area employs Full-Time and Part-Time employees in this position.

*Elk Grove Service Area employs Full-Time and Part-Time employees in this position. However, candidates start in this position as Part-Time employees with the potential to move to Full-Time based on seniority.

EXAMPLES OF DUTIES:

- Operates assigned coaches by following safe, defensive driving practices.
- Maintains schedules, follows prescribed routes, collects fares, validates passes, operates radio, makes announcements, and enters announcements into automated system.
- Performs special services assignments such as coach bridges, fill services and acting as a replacement driver when needed.
- Performs pre-trip safety inspections, identifies potential safety concerns, and promotes passenger safety awareness.
- Reports coach trouble/malfunctions, traffic problems, road hazards and accidents
- Reacts to and manages passenger conflicts as well as disruptive/hostile/abusive passengers. Reports unusual activities to Police.
- Assists passengers with directions, information, rules and regulations. Assists with 911 emergency situations as directed, assists boarding/exiting passengers, assists with securing carts strollers, luggage and other belongings. Assists passengers who need special assistance.
- Completes paperwork including, but not limited to, time slips, day card, arrival and departure times, occurrence/incident reports, passenger counts, types of fares used, and log books.
- Performs other related duties as assigned.

MINIMUM QUALIFICATIONS:

Education: High School Diploma or equivalent.

Experience: Two (2) years of customer service experience that includes providing information and/or assistance directly to the public OR 1 year of previous transit operator experience. Three (3) years of verifiable driving experience with a satisfactory driving record as determined by SacRT. Must be at least 21 years of age.

Licenses/Certifications: Must possess a valid Driver's License at the time of application and have the ability to obtain a valid California Class B Driver's Permit with passenger and airbrake endorsement(s) within 30 calendar days of employment. Training will be provided to assist in preparing the operator to successfully obtain the permit.

SacRT will reimburse operators hired on or after October 16, 2021 for the DMV fees required to obtain the DMV Commercial Learner's Permit. Reimbursement will be made in the first pay period following the submission of DMV documentation, including the DMV receipt, of obtaining the permit.

Other Requirements: Three (3) years of verifiable driving experience with a satisfactory driving record as determined by SacRT. Must be 21 years of age; must have the ability to pass pre-employment physical/drug screen and Department of Justice criminal background check; must have a verifiable work history and pass employment reference check. Must comply with drug and alcohol testing provision for safety-sensitive employee as required by the FTA, Department of Transportation (49 CFR, Parts 40 and 655). (See job description for complete list of special requirements, license and/or certificates.)

FILING INSTRUCTIONS/SUPPLEMENTAL INFORMATION:

The minimum qualifications as stated on this job announcement represent only the basic requirements of the position. Meeting the minimum qualifications does not guarantee that a candidate will be invited to participate in other examination segments of the selection process. An employment application is required for this position. Application, job announcements, and the complete job description are available at our website at www.sacrt.com.

Completed employment application must be submitted online. SacRT will not process incomplete applications. Resumes are not accepted in lieu of application, but may be included with the application. For more information on benefits, a summary sheet is available from the Human Resources Department. The Human Resources Department will make reasonable efforts in the recruitment process to accommodate candidate with disabilities. For more information, contact the Human Resources Department at 916-556-0298.

***Incentive Program effective as of October 16, 2021 training class.**

As SacRT moves forward with more bus service, the district is now offering new recruitment and retention incentives to hire and keep more highly skilled bus operators.

SacRT is offering an Operator Hiring Incentive Program to newly hired operators once they complete two major milestones in the district. The first, an operator will receive \$1000 in the first or second pay period after which they possess the required Commercial Driver's License (CDL) and a second amount of \$1000 at the completion of the probation.

Note: For operators who possess the required CDL when they are hired, they will receive the first incentive payment in their second pay period of employment. For those who do not possess the required CDL at time of hire, they will receive the first incentive payment in the first pay period after they successfully test and obtain the required CDL.

Recruitment incentive and referral incentive do not apply for re-hire applicants.

Note: Although the use of certain controlled substances is now legal in California for both recreational and/or medicinal purposes, if you are not able to pass a pre-employment drug screening, you will not be considered for this position.

SacRT is an Equal Opportunity Employer. EEO - Minorities/Women/Disabled/Veterans.

This Position fall under the ATU, Local 256 Collective Bargaining Unit

APPLICATIONS MAY BE FILED ONLINE AT:
<http://www.sacrt.com/Career/>

Position #2023-FEB23
OPERATOR (ELK GROVE SERVICE)
JK

2810 O Street
Sacramento, CA 95816
(916) 556-0298

Operator (Elk Grove Service) Supplemental Questionnaire

- * 1. Please describe your vehicle driving experience. In your response, including any commercial, large vehicle, or other transit driving experience you may have. Also, please detail your specific job duties, job title, employer and number of months/years you performed these duties. Please indicate if you have been driving as a licensed driver for at least three years (yes or no), and include the average number of hours you drive per week.

- * 2. Please describe your work experience providing customer service to the public that includes providing information and/or assistance. In your response detail your specific job duties, job title, employer and number of months/years you performed these duties.

- * 3. This position starts as Part-Time with the potential to move to Full-Time based on seniority. Are you willing to work Part-Time?
 Yes No

- * 4. Please tell us if you are interested in working:
 Full-time only
 Part-time only
 Either (part-time or full-time)

- * 5. SacRT operates nearly 24 hours a day, 7 days a week. This job may require you to work early mornings, afternoons, split shifts, nights, weekends, and/or holidays. Is this a requirement that you can meet? (yes or no).
 Yes No

- * 6. Were you referred to this position by a current Sacramento Regional Transit District employee?

Yes No

* 7. If yes, who? First and last name must be listed in order for the employee to receive the referral credit. If provided, please include their employee number (optional). Only one employee will be eligible for the credit.

* Required Question